

Request for termination of Membership

What are your personal details?

First account holder

Title	☐ Mr	☐ Mrs	☐ Ms	☐ Miss	Other		Member no.
First names							Surname
Street no. & name							
Suburb				State		Postcode	
Home phone			Work phone			Mobile phone	
Email							

Second account holder (joint accounts only)

Title	☐ Mr	☐ Mrs	☐ Ms	☐ Miss	Other		Member no.
First names							Surname
Street no. & name							
Suburb				State		Postcode	
Home phone			Work phone			Mobile phone	
Email							

What are the account instructions?

I/We wish to tender my/our request for termination of my/our Membership with Teachers Mutual Bank Limited and withdraw credits in my/our account including the refund of my shareholding amount if applicable.

I acknowledge that I am required to repay all outstanding loans before my Membership can be terminated.

I/We advise that we have destroyed the access facilities as ticked below:

☐ Visa debit card(s) (cut in two) OR ☐ lost ☐ stolen

☐ Credit Card(s) (cut in two) OR ☐ lost ☐ stolen

How would you like the funds dispersed? *Including \$10 Membership share if applicable*

Balances of this account are to be:

☐ Transferred to a Teachers Mutual Bank Limited account in the name of another Teachers Mutual Bank Limited Member:

Account name	Member no.	Account type (e.g. S1)
--------------	------------	------------------------

☐ Transferred by electronic funds transfer *(EFT a fee may be applicable)*

Account name	
Name & address of financial institution	
BSB	Account No

What is your feedback?

Could you please tell us why you are terminating your Membership from Teachers Mutual Bank Limited? *(Optional). Tick as many as appropriate.*

Not satisfied with Teachers Mutual Bank Limited's service

☐ Staff related (please specify)

☐ Internet Banking (please specify)

☐ Mobile Banking (please specify)

☐ I enjoy face to face banking and require a local branch

Not satisfied with Teachers Mutual Bank Limited processes

☐ Complicated loan process ☐ Lengthy application and too much paper work ☐ Declined loan application

What is your feedback? *(continued)*

Unhappy with fees and rates

- ☐ Interest rates on loans are not competitive ☐ Interest rates on savings are not competitive
- ☐ Interest rates on investments are not competitive ☐ Loan fees are not competitive

Consolidating accounts

- ☐ Refinancing my mortgage ☐ Moving to current mortgage/personal lender ☐ Teachers Mutual Bank Limited was my secondary bank; moving to main Financial Institution
- ☐ Relocating ☐ Member is now deceased
- ☐ You don't have the products that I need (please specify)

Please sign below in black pen only

- ▶ We are unable to cancel your recurring Visa debit card payments or payments for insurance policies you need to notify the organisations directly.
- ▶ If you have any recurring credits or debits linked to your account(s), you need to promptly notify the organisation so that they can stop the payments. If any debit payments are not stopped and are subsequently honoured you remain liable for all amounts debited after closure.
- ▶ If you have a Credit Card, it may take up to 31 days after your card has been cancelled before we are able to close your account.
- ▶ If you have registered for BPAY® View via Internet Banking you need to deactivate it yourself prior to lodging this form.
- ▶ If you have RediCredit this will automatically be cancelled and you will need to repay any outstanding balance.
- ▶ If you require copies of statements please ensure you download them prior to the termination of your Membership.
- ▶ Any existing authorities you hold on any other Teachers Mutual Bank Limited accounts will be cancelled.

If you are switching your banking to another financial institution

If you are switching to a new financial institution, you or your new provider may request from us a list for the previous 13 months of your direct debit arrangements, direct credit arrangements and periodical payments currently in effect. Please note that this list will not cover BPAY® payments, internet 'Pay Anyone' arrangements or recurring arrangements where you have provided your debit or credit card number.

First account holder

Signature	Date
-----------	------

Second account holder

Signature	Date
-----------	------

Office use only	TEF Amount	
	Member no	
	Operator no	
	Date actioned	
	Sig verified by	

Returning this form

	Teachers Mutual Bank Limited, Reply Paid 7501 Silverwater NSW 2128
	terminations@tmbl.com.au
	(02) 8887 7606