

Social Responsibility Performance Benchmarks and Awards

March 2018



Performance

One of the World's Most Ethical Companies¹

Ethisphere Institute

- 2018** 1 of 4 Banks named and the only Australian company
- 2017** 1 of 3 Banks named and the only Australian company
- 2016** 1 of 4 Banks named and 1 of 2 Australian companies
- 2015** 1 of 5 Banks listed and 1 of 2 Australian companies
- 2014** 1 of 5 Banks listed and 1 of 3 Australian companies



Certified Ethical Investment²

The Responsible Investment Association of Australasia (RIAA)

- 2015 - 2019** The Bank's \$500m Debt Issuance Programme (DIP) for wholesale investors is a Certified Ethical Investment by the RIAA. We are the first bank in Australia to have a Certified Ethical Investment wholesale cash product.



A Global Leader in community investment³

London Benchmarking Group (LBG) LBG Australia & New Zealand and LBG Global Annual Review

- 2017** 6.86% of NPBT (Net Profits Before Tax)
- 2016** 5.39% of NPBT
- 2015** 4.73% of NPBT
- 2014** 4.55% of NPBT
- 2013** 4.1% of NPBT
- 2012** 4.18% of NPBT



Employer of Choice for Gender Equality (EOCGE) citation⁴

Workplace Gender Equality Agency (WGEA)

- 2017** 1 of 120 organizations named
- 2016** 1 of 106 organizations named.
- 2015** 1 of 90 organizations named.
- 2012** 1 of 125 organisations named as Employee of Choice for Women (EOCFW) by EOWA.



The Australian Climate Leadership Summit, November 2015⁵

1 of 12 Australian companies to support the Australian Climate Leadership Summit.

2015

Climate Neutral company⁶

The Bank is a carbon neutral bank, and all its members accounts are with a carbon neutral bank.

- 2017** **2016** **2015**
- 2014** **2013**



A Leader, international Corporate Responsibility Index (CRI)⁷

2014	91%
2013	90% Gold
2012	79% Bronze



Awards

Best Bank in Socially Responsible Performance (ESG)⁸

Asia-Pacific Banking and Finance awards (AB+F)

2017	Finalist, Best Financial Institution in Corporate Social Responsibility (CSR)	2016	Winner
		2015	Winner
		2014	Finalist
		2013	Winner



Large Business Sustainability Leadership⁹

Banksia Sustainability Awards

2016	Finalist
2014	Finalist



Leadership Awards, Climate Alliance¹⁰

2016	Winner, Innovator of the Year
2014	Joint Winner, Board Leadership of the Year



NSW Government Green Globes¹¹

Celebrating excellence, leadership and innovation in sustainability

2016	Joint Winner, Climate Change Leadership
2014	Finalist, Climate Change Leadership
2013	Finalist, Business Sustainability



Australasian Employee Engagement Companies of the Year¹²

2016 ANZ Employee Engagement Awards

2016	1 of the Top 10
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FM Facilities Management Industry Awards for Excellence¹³

2016	Finalist, Sustainability and Environmental impact
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Sustainability Leadership Large organisations, World Environment Day Awards¹⁴

United Nations Association of Australia (UNAA)

2014	Winner	2013	Finalist
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Applies to UniBank and Teachers Mutual Bank. UniBank is a division of Teachers Mutual Bank Limited.

Applies to Teachers Mutual Bank only.

Applies to UniBank, Firefighters Mutual Bank and Teachers Mutual Bank.

References

1. The Ethisphere Institute is a global leader in defining and advancing the standards of ethical business practice. The World's Most Ethical Company assessment is based upon the Ethisphere Institute's Ethics Quotient (EQ) framework and honours superior achievements in transparency, integrity, ethics and compliance. World's Most Ethical Companies and 'Ethisphere' names and marks are registered trade marks of Ethisphere LLL. UniBank and Firefighters Mutual Bank, are divisions of Teachers Mutual Bank Ltd, one of the 2018 World's Most Ethical Companies®. TMBL has been named a World's Most Ethical Company from 2014-2018, and includes UniBank for 2016, 2017 and 2018, and includes Firefighters Mutual Bank in 2018.
www.ethisphere.com
2. The Banks' \$500m Debt Issuance Programme for wholesale investors has been certified by RIAA according to the strict operational and disclosure practices required under the Responsible Investment Certification Program. Certification is every 2 years and is valid until June 30 2019. See www.responsibleinvestment.org for details.
www.responsibleinvestment.org
3. The LBG is the global standard for measuring and benchmarking corporate community investment. The LBG model provides a comprehensive and consistent set of measures to determine an organisation's contribution to the community, including cash, time, in-kind donations, and management costs.
www.lbg-australia.com/
4. The EOCEG 2015 citation is designed to encourage, recognise and promote active commitment to achieving gender equality in Australian workplaces. The EOCEG citation commenced in 2014, replacing the predecessor citation, the EOWA Employer of Choice for Women. The citation is strategically aligned with the Workplace Gender Equality Act 2012 (Act). The EOCEG citation is a voluntary leading practice recognition program that is separate to compliance with the Act.
www.wgea.gov.au/
5. The Australian Climate Leadership Summit, on 5 November 2015, brought together major Australian businesses, representatives from government, investors and NGOs to announce significant climate commitments. The Summit is an initiative of the Carbon Disclosure Project (CDP) www.cdp.net
<http://www.climate-leadership.org/media-release-20151105>
6. Teachers Mutual Bank Ltd has been certified as a Climate Neutral Company by South Pole. South Pole is a leading provider of global sustainability financing solutions and services. The certification means that Teachers Mutual Bank Limited is a carbon neutral bank, and all its members accounts are with a carbon neutral bank.
www.southpole.com
7. The CR Index is a robust tool to help companies systematically measure, manage and integrate responsible business practice. Developed in consultation with business leaders the first CR Index survey was launched in 2002.
www.bitc.org.uk
8. In 2016, the Australian Banking & Finance Awards were renamed as the Australian Retail Banking Awards hosted by the RFI Group and AB+F. This award recognises companies who demonstrate environmental protection, respect for human rights, the continuing improvement of working employment and relations conditions, social commitment, responsibility attitudes with suppliers and customers and transparency and effectiveness of corporate governance. In 2017 the category was changed to 'Best Financial Institution in Corporate Social Responsibility' (CSR).
<http://www.australianbankingfinance.com/>
9. The Banksia Foundation is a well-established not-for-profit organisation dedicated to working with industry and community to create an array of platforms to focus attention on the recognition of excellence in sustainability. The Large Business Sustainability Leadership award recognises a large business that has demonstrated leadership by fully integrating sustainable principles and practices into operational business activities, reducing the organisation's footprint and adding value to society.
<http://banksiafdn.com/>
10. Climate Alliance Limited is a not-for-profit, membership based company that engages with business leaders and communicates the opportunities and risks of climate change The Climate Alliance Business Leadership Awards recognise Australian business leaders and organisations that have demonstrated leadership by addressing the opportunities or risks presented by climate change.
<http://www.climatealliance.org.au/>
11. The NSW Government's Green Globe Awards are the leading environment awards, recognising environmental excellence, leadership and innovation in NSW.
www.environment.nsw.gov.au/greenglobes/
12. The 2016 ANZ Employee Engagement Awards & Conference in association with Reward Gateway announced its 2016 Top 10 ANZ Employee Engagement Companies of the Year.
www.ee-awards.com
13. The FM Industry Awards for Excellence are presented by the Facility Management Association of Australia. Each year they recognise leadership and innovation in the management, operation and maintenance of Australia's built environment across 8 categories. The Facility Management Association is the peak national industry body for facilities management, representing and supporting professionals and organisations responsible for the operational management of Australia's built environments.
www.fma.com
14. Sustainability Leadership, large organisations. Each year, in support of UNEP World Environment Day (June 5), the United Nations Association of Australia (UNAA) recognises innovative and outstanding environmental programs and initiatives from across Australia and the important work of Australian environmental leaders through its World Environment Day Awards.
<http://www.unaavictoria.org.au/awards-programs/world-environment-day-awards/>

